



# Official Tournament Policies

Welcome to DZ Tournaments. Our goal is to provide a fun, competitive, and fair experience for all athletes, coaches, and families. To ensure consistency and safety across all events, we've outlined our official policies and procedures below. All participating teams, players, coaches, and spectators are expected to read and understand these rules prior to attending any DZ Tournaments event.

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## Registration and Scheduling

All teams must complete the registration form in full and provide complete payment in order to secure a spot in any DZ Tournament event. Full payment or the partial \$75 starting payment will guarantee a reversed spot. Incomplete registrations or unpaid balances will not be considered confirmed. Tournament schedules will be released the Wednesday prior to the event start date and will be distributed via email directly to all head coaches as well as posted on our website. We strongly encourage teams to register early, as space is limited and spots are filled on a first-come, first-served basis once payment is received. Game Standings, seeding, and scores will be attached to the tournament schedule. Game times are subject to change due to weather or other unforeseen circumstances.

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## Tournament Format

All tournaments hosted by DZ Tournaments follow a three-game guarantee format. Each team is guaranteed a minimum of three games, though additional games may be played based on advancement into bracket rounds. Seeding, brackets, and tie-breaking procedures will be provided through our website prior to the tournament.

Please be aware that games may begin up to 30 minutes early. Teams are required to be ready to play at least 30 minutes prior to their scheduled game time. If a team is not ready to begin play with at least eight eligible players within 10 minutes of the scheduled start time (including an early start), the game will be declared a forfeit.

In the event of a forfeit:

- The forfeiting team will be issued a loss
- The non-forfeiting team will be awarded a win, with a +1 run per scheduled inning added to the final score  
*(e.g., in a 6-inning game, the winning team will receive a score of 6–0)*

If a team forfeits in the middle of a game, the score at the time of forfeit will stand, and +1 run will be added to the non-forfeiting team's score for each remaining inning that was not played due to the forfeit.

These rules are enforced to ensure fairness across pool play and seeding, and to maintain a smooth and predictable tournament schedule.

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## Refund Policy

We understand that plans can change, so our refund policy is designed to be **fair and transparent**.

### Payment Deadlines

- Full payment is **due 6 weeks prior** to the tournament start date.

### Team Cancellations

- **More than 3 weeks prior** to the tournament start date: **100% refund**.

**EFFECTIVE 1/24/2026: Only applies to teams signed up and paid in full after this date using Square card transactions:**

**If no games are played, teams will be charged a \$20 processing fee for card payments only. All other payment methods will receive 100% refund.**

**Example: If \$550 was paid using Square on card transactions and no games are played \$530 will be refunded to that team.**

- **At least 3 weeks prior to the tournament start date: Credit toward a future DZ Tournament.**
  - Credits are valid for **2026 and 2027 tournaments.**

### **Weather-Related Cancellations**

If the tournament or individual games are canceled by the Tournament Committee due to weather, refunds will be issued as follows:

- **No games played: 100% refund**

**EFFECTIVE 1/24/2026: Only applies to teams signed up and paid in full after this date using Square card transactions:**

**If no games are played, teams will be charged a \$20 processing fee for card payments only. All other payment methods will receive 100% refund.**

**Example: If \$550 was paid using Square on card transactions and no games are played \$530 will be refunded to that team.**

- **One game played: 60% refund**
- **Two or more games played: No refund**
- **Note: A game is considered played as soon as the **first warm-up pitch** is thrown from the mound.**

### **Disqualifications & No-Shows**

- No refunds will be issued to teams **disqualified** for rule violations or to teams that **fail to show up** without prior communication before the tournament start date.

Refunds will be processed to the **original method of payment** within **7–10 business days** of approval.

## \$75 Partial Pay Instructions and Rules

This option is available for teams who may not have the full registration fee at the time of signup.

- A **\$75 partial payment** reserves your spot temporarily.
  - An **invoice for the remaining balance** will be emailed to coaches/managers periodically until the full payment is received (no later than 6 weeks before the tournament start date).
  - If the **\$75 payment is made but no invoice payment is received**, the payment is **not eligible for any refund or credit**.
  - If the **\$75 payment is made and the remaining balance is paid**, the registration is **eligible for refunds or credits** according to the standard refund policy above.
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## Weather Policy

All weather-related decisions will be made at the discretion of the **Tournament Directors**. The safety of players, coaches, and spectators is our top priority.

- **Lightning:** In the event of lightning, all games will be immediately suspended. A minimum **30-minute delay** will follow each lightning strike observed or detected within the area. The 30-minute timer will restart with every subsequent lightning strike.
- **Rain:** Games will continue in **light rain** as long as field conditions remain safe and playable. The Tournament Directors will determine if play must be paused, delayed, or canceled due to field safety or excessive weather conditions.
- **Cold Weather:** If the “feels like” temperature falls below 32°F, the Tournament Directors will evaluate conditions to determine if play can continue safely. Games may be delayed or canceled depending on player safety, field conditions, and weather forecasts.
- **Rescheduling or Cancellations:** Every effort will be made to complete games as scheduled. However, schedule adjustments or cancellations may occur as

necessary due to weather or field safety concerns. If a game is canceled before it is considered completed (Look at rules for a completed game), scores will stand as is at the time of cancellation. If uncompleted games are canceled due to weather they will follow our refund policy.

The Tournament Directors' decisions are **final** regarding all weather-related matters.

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## Dispute Resolution

In the event of a rule dispute or protest, all matters will be reviewed and resolved by the Tournament Directors and the DZ Tournaments Committee. Their decisions will be final and are not subject to appeal.

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## Code of Conduct

We expect the highest standards of sportsmanship from all participants, coaches, and spectators. Any behavior that an umpire or tournament official determines to be intentionally distracting to a pitcher, batter, or fielder may result in a warning to the team. If the behavior continues, the team's manager may be ejected, and the team may forfeit the game.

Unsportsmanlike conduct, including inappropriate language or aggressive behavior by a coach, player, or spectator toward another team, umpire, tournament official, or director, will not be tolerated. Individuals behaving in this manner will be required to leave the facility immediately. These standards apply to all participants and spectators for the duration of the event.

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## Park Rules

To ensure a safe and enjoyable environment for everyone, all park guests must comply with the following rules. Violating any of these policies will result in being asked to leave the premises:

- No grills, RVs, or tailgating

- No pets (unless service animals)
- No smoking or alcohol anywhere on park grounds

Concession stands and restrooms will be available at all venues. If for any reason concessions will not be available during the tournament, a message will be sent out to all registered teams and participants at least one week before the event.

NOTE: Park rules are created based on venue and city restrictions.

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## **Fair Play and Anti-Cheating Policy**

DZ Tournaments maintains a strict policy against cheating, rule manipulation, and roster violations. Any team found violating roster rules, falsifying player eligibility, or attempting to manipulate the outcome of games in any way will be disqualified from the tournament without refund. We are committed to maintaining the integrity of our events and will enforce all rules accordingly.

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## **Media and Photo Use**

DZ Tournaments may take photos or videos during the tournament for use in marketing, social media, or future event promotions. By participating in a DZ Tournaments event, teams and individuals grant permission for these materials to be used unless a written opt-out request is submitted prior to the event.

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## **Privacy and Data Use**

All team and player information is submitted through our website and is handled securely and in accordance with our privacy policy. DZ Tournaments does not sell or share any participant data with third parties. Personal contact information will only be used for tournament communication and updates.

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# Accessibility and Inclusion

We strive to ensure all events are inclusive and accessible to players, families, and spectators. If anyone on your team requires special accommodations due to disability or accessibility needs, please contact us at least one week prior to the tournament so we can make appropriate arrangements.

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## Concussion Protocol

All coaches, volunteers, and other adults involved with their team are required to complete concussion awareness training every three (3) years.

[CDC Concussion Information Sheet](#)

Protocol for handling and reporting potential concussions:

Umpires and Tournament Directors have discretion to remove a player from the tournament if a player shows signs of a concussion. The player will be immediately removed from play and the incident & player will be documented by the Tournament Director. If a player is removed due to a suspected concussion, they will not be allowed to continue playing in the tournament unless a “MEDICAL CLEARANCE: CONCUSSION – RETURN TO FULL ATHLETIC ACTIVITY” form is signed by a health professional and returned to the Tournament Director.

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